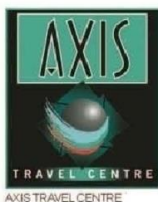


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AXIS TRAVEL CENTRE

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In the unlikely event of losses due to insolvency on the part of airlines or suppliers, our travel agency is covered through our “BOOK SAFE” insurance policy.

This means that a traveller who has made a booking through our agency will be able to advise us in writing and we can claim on our insurance to reimburse any damages* covered by that policy.

Unfortunately any products you book on-line yourself or direct with the operator through any other channel is not covered by this insurance.

Will I be covered if I have paid for my trip and the supplier goes broke before I travel?

Yes*

If I get injured or fall ill, will my hospital bills be covered?

No, not by this insolvency insurance. If you purchase personal travel insurance, you may be covered in the event of injury or illness. Axis Travel can assist.

In the unlikely event that the travel agency became insolvent and I've paid for my trip, will I get my money back?

Yes*

Should I still take out the comprehensive Travel insurance to protect me/us for baggage, Medical, car excess, damage etc ?

Yes*. We can advise and issue the best Travel Insurance coverage for you and also assist in all paperwork and liaise with the insurers and all Travel the relevant suppliers whilst you are travelling and also when you return. NOT ALL POLICIES ARE THE SAME with many having conditions & exclusions that may affect you, usually when it is too late. Allow us to advise you and assist you here.

*Subject to the terms and conditions of the policy. The insured party is the travel agency, as a participating member of the Express Travel Group. The insurer will only respond to claims made by the travel agent, or other participating members of the Express Travel Group. Refer to the coverage summary held at this travel agency. Call Willis Tower Watson on +61 3 8681 9998 or email booksafe@expresstravelgroup.com.au for information on the cover available.



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