

Our Customer and Agency Protection Solution



PROFESSIONAL INDEMNITY

Designed to protect ITG Members for costs arising from supplier insolvency.

MANAGEMENT LIABILITY

Designed to provide protection in the event of travel agency (ITG Member) insolvency.



Your booking is safe with us

THE INDEPENDENT TRAVEL GROUP CONSUMER AND AGENCY PROTECTION SOLUTION

Independent Travel Group (ITG) has partnered with Willis to design a breakthrough product in business and consumer protection.

An innovative approach has been taken to build protection for ITG members in the event of lost customer funds and agency income due to insolvency on the part of a member, airlines or suppliers.

THE PRODUCT

Unlike the Travel Compensation Fund (TCF), the ITG Product has been specifically built to protect individual ITG Members¹ and their consumers.

The Product has been built from the ground up to provide solutions for the new industry environment following deregulation, with the following features:

- Protection for loss arising out of airline and non-air supplier insolvency is provided via a specifically designed **Civil Liability Professional Indemnity Policy**. This policy is designed to deliver consistent protection for ITG Members.
- Protection for loss arising out of agency insolvency will be provided via a linked **Management Liability**

