



220 Glen Osmond Road, Fullarton,
South Australia 5063
Tel: 8433 1111
Fax: 8433 1100
Email: axis@axistravel.com.au
Web: www.axistravel.com.au

"Where professional advice and quality service matter most"



A member of



RENTAL VEHICLE Top tips

1. DO NOT grab the cheapest car rental cost-this is false economy. Compare exclusions and inclusions a small saving per day could cost youn the first \$5,000 excess payout repair bill- even if not your fault (and car was in a carpark etc).
2. DO NOT get lured and sucked in by the Airline dot com .com websites that lure you to book rentals and are low on providing important hire conditions just to possibly (and definitely not always!) save a few dollars. Again false economy.
3. Photograph vehicles at the beginning and end of hire. Try to time stamp, and if possible, get the sales assistant in the photos too.
4. If driving in the Australian Eastern states, look into your e-tag options in advance – in many cases it is cheaper to buy a visitor’s pass or pay as you go than to rent an e-tag with your car.
5. Inspect your vehicle carefully in the presence of a sales assistant before taking possession of your car and make sure all pre-existing damage, no matter how minor, is documented.
6. Have Axis Travel staff compare then secure rentals via good companies that they have a strong, consistent relationship with and can assist in case of changes, claims or advice. This may include correct Insurance coverage, excess waivers, extra hours rental fees, petrol refill advice and where, extra driver costs, unlimited miles/kms, drop-off levies, pickup levies, car E-Tags, variable country insurance bonds, depot locations and opening hours, under-age accident cover, driver licence validities, GPS allowances and conditions, awareness of exclusions and inclusions, vehicle type for travel to be undertaken etc etc.
7. Hose down your vehicle before returning it (f you can) so that any potential damage is visible.
8. To avoid having to pay for someone else's misdeeds, aim to return your car during opening hours and get a company representative to inspect the vehicle immediately upon return.
9. Fill up the vehicle as close to the drop off as possible and keep your receipt to avoid a refuelling fee.
10. Avoid one way fees, which are charged by most companies, by hiring from and returning to the same location. If you must do a oneway fee –get it in writing and opening hours beforehand.
11. Wherever possible, avoid hiring and dropping off your vehicle at airports. In many cases, We have found that car rental companies slap a huge premium location surcharge (up to 23% in some cases) on the total bill, including the cost of an accident, so you may be paying hundreds of dollars for convenience. Consider taking a taxi or public transport to a cheaper location.
12. Read contract terms and conditions before you select a rental company.
13. Keep an eye out for fees, as some plastic cards surcharge of between 1.5-5%.
14. Get Axis Travel to issue or at least check that your Travel Insurance policy covers excess or at least reduces excess-even if renting cars in Australia. This extra clarification can save you \$thousands.
15. Remember that some Car rental daily rates can be much cheaper if you DO NOT want to secure Freq flyer points via a separate deal that Axis Travel secures that is monetarily less per day but also means that the car rental co. need to cost the frequent flyer points in the equation-passing on savings to the renter. Travel knowledge and expertise if required here. Contact us to be sure.

Although car rental is quite easy and fast, you are signing up legally for not only the liability of that vehicle- but also the accidents and repairs around you !

Our experiences with vehicles, clients and Insurance claims goes back to 1978!