



Travel

Network Member Appreciation

American Express Travel Service Network International extend our heartfelt appreciation for Network Members who assisted our customers during the crisis in the Middle East, particularly in the Lebanon. We extend our deepest sympathy to everyone who is affected by this event and hope resolution will come soon.

Over the past weeks, **Mrs. Rola Khatib of Sogetour** in Lebanon has undertaken a remarkable task in getting our customers to safety. She has assisted in excess of 100 people, from our international and local clients including Cisco and Microsoft. She managed to arrange private and public buses to transport our clients and their families out of Lebanon. **Mr. Kamal Abou Shaar of Abou Shaar Travel** assisted those who needed accomodation in Damascus, Syria. **Max Najar** from Australia who enacted emergency procedures for clients and one of our strongest WWCC representatives in Australia, **Antonella Manotovani of A.L. Mantovani** in Cyprus played a useful advisory to Cisco on the evacuation. Lastly, **Mr. Mohamed El Shabrawy of Kanoo** assisted those who needed help in Egypt. Our clients and their families are extremely grateful and will long remember their outstanding effort.

We are very proud of their association with our Network. Not only have they displayed their expertise in our industry, they have shown that there is no limit when it comes to helping others. Helping others and being good citizens are core values of the American Express brand, and they have truly exemplified these during this crisis.