

TRAVEL INSURANCE CLAIMS DATA: For Axis Travel Centre issued policies.

As part of our ongoing professional services,, Axis Travel Centre has collated Travel insurers CLAIM Data to submit your claim or do a Q + A with . We suggest when making contact, keep handy the person's name you speak to, date and time and brief data of what was discussed or even a Reference number to comply with each Insurers conditions that a claim may be pending or is pending has been notified.

In each case , we will assist you with relevant paperwork and a covernote letter if need be.

Our travel services are extended to you, when we consult with you, when you are physically travelling and also after your travel has been completed! We are with you all the way.

COVERMORE

24 Hour Emergency Assistance

Please call Australia DIRECT and TOLL FREE from:

USA 1800 937 9763

Canada 1800 645 8714

UK 0800 892 014

NZ 0800 445 524

Charges may apply if calling from a pay phone or mobile phone.

From all other countries or if You experience difficulties with the numbers above:

Call direct: +61 2 8907 5619

Fax: +61 2 9954 6250

Claims

How to make a claim

Complete an online claim

Visit claims.covermore.com.au and follow the prompts; or

Fill in a claim form

Download, print and complete a claim form from covermore.com.au.

Add receipts and other supporting documents

Follow the checklist for the supporting documents You need to send Us with Your completed claim.

Submit the claim online or post it

Upload Your scanned documents and submit the claim online;

or

Post the completed claim form and original supporting documents to:

Cover-More Travel Insurance

Claims Department

Private Bag 913

North Sydney NSW 2059

Australia

We need original documents, so please hold on to Your documents as We may request them. If You are posting them,

keep a copy.

For additional assistance:

Call: 1300 130 896 or +61 2 8907 5037

Email: enquiries@covermore.com.au

NIB

Emergency Assistance

In the event of an emergency, we can be contacted 24 hours a day on:

+61 3 8523 2800 or +61 3 8523 2800

or

travelassist@nib.com.au

Call reverse charges via the local operator to avoid call costs.

Claims

Phone: 1300 353 176 (within Australia)

Phone: +61 2 7202 0508 (outside of Australia)

Email: travelclaims@nib.com.au

SURESAVE

Claims

Enquiries (non-emergencies): 1300 625 229

Email: claims@suresave.com.au

Emergency Assistance

24/7: +61 2 9234 3113 or +61 2 8256 1513

Email: help@suresave.com.au

SMS: +61 417 342 076

AUSSIE

Emergency Assistance

Overseas Emergency Number (Reverse Charge): +61 7 3305 7499

Within Australia: 1800 010 075

Email: medical@allianz-assistance.com.au

Claims

For Claims: P.O. Box 162 Toowong, QLD 4066

Phone: 1300 667 132 (For all claims & client service enquiries)

Email: travelclaims@allianz-assistance.com.au

Website: www.claimmanager.com.au



AXIS TRAVEL CENTRE *

311 Glen Osmond Road, Glenunga, 5064,
South Australia. TEL: 08 84331111

EMAIL: axis@axistravel.com.au

WEB: www.axistravel.com.au FAX: 08 84331100

"Where professional advice and quality service matter most"

*Trading under Priority Portfolio Travel Pty Ltd

Axis Travel Centre gives our clients FREE monetary protection via our agency insurance protection schemes against monetary failures by Airlines, Suppliers and agency, governed by our professional accreditations.

