FOR ALL BOOKINGS MADE WITH US AFTER 1st MAY 2020



We offer clients our FREE <u>IPP-SAFI</u> [Scheduled Airline Failure Insurance] Policies in addition to abiding by the official standards of our accreditation's with AFTA, ATAS, CLIA and CRUISECO and other professional credentials which began in 1978.

As of April 2020 we remain the only travel Agency in South Australia extending the protection via the IPP-SAFI [Scheduled Airline Failure Insurance] against Airline collapse.

Will I be covered if I have paid for my Airline ticket issued via Axis Travel Centre should the Airline goes broke BEFORE or DURING my travel?

YES. We will make the claim and the full monies you paid us for the Airline ticket (s) that we booked and issued will be refunded back to you. Logically protection applies ONLY if the Airline is on the SAFI list we have in place. Once this Airline is removed or deleted from this list, then no protection applies.

• What guarantees or monitoring levels are there with Axis Travel Centre?
Nobody can give any traveller 100% protection of all monies paid, as we do not control the finances of who we deal with, so we only use "preferred suppliers" and Airlines on our special SAFI AIRLINES COVERED list that encompasses most, if not all, Airlines our clients ask for anyway. This SAFI AIRLINES list can change at any time. Definitive Airlines covered by us is available from our Agency in writing when you wish to ask to ensure website data is correct please.

Axis Travel Centre works within Australian and International industry codes, and we use our privy industry contacts and information services via IATA, AFTA, ATAS, ABTA, ASTA, TAANZ, ASATA and multiple Government departments to "sense" who may be having financial difficulties and we will advise you that we either do not recommend or will not book an Airline or supplier. We try and not get clouded by marketing hype and gimmicks. Our professional advice and placement of your monies with your travel plans are important elements that we prefer not to compromise

NOTE re: TRAVEL INSURANCE: Under the current CoronaVirus climate, NO INSURER we are aware of will protect you as a Pandemic has been announced and in many cases Travel insurance as of May 2020 has been suspended from sale. This means also that most if not all clauses are invalid to claim against- so DO NOT TRAVEL if you think Insurance is required. Any bookings, not made via Axis Travel Centre but via another Agency, Airline, Hotelier, Operator, Cruise website or any other source are not protected by our IPP-SAFI [Scheduled Airline Failure Insurance] insurance protections.

PLEASE NOTE: You still need a separate comprehensive Travel insurance policy for such areas of baggage claims, theft, medical, injury, illness, car rental etc coverage's. We can advise and issue. Ask us.



Axis Travel Centre gives our clients FREE monetary protection via our agency insurance protection schemes against monetary failures by Airlines, Suppliers and agency, governed by our professional accreditations.











