

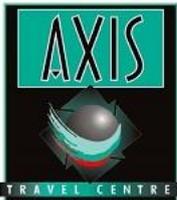


Excerpts Ovolo hotels Policy :

Ovolo Hotels reserve the right to refuse price matching. Guests are welcome to book directly through the sites, however they must be aware that Ovolo Hotels have no control over payment, cannot guarantee room type availability, booking conditions nor rate changes and therefore Ovolo will also be unable to assist further in case of any dispute.

Terms & Conditions Ovolo Group Best Rate Guarantee is not Applicable for the following:

- Unpublished, negotiated rates with corporations, **travel agencies**, associations or other rates that are specifically agreed upon by Ovolo Group and a specified and limited group, **and are not publicly available.**
- Rates offered only through mobile platforms or mobile versions of online **travel agent** sites
- Special Online **Travel Agents reward program rates**



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