

CORONAVIRUS (COVID-19) UPDATE



HERE today.

HERE tomorrow.

HEAR what we have to say.

WHAT WE ARE DOING NOW AND INTO THE FUTURE: Today, Axis Travel Centre is busy assisting travellers stranded interstate or overseas and importantly advising and booking current and referred clients to travel in 2022 and beyond.

During COVID19, our services have remained open for business adhering to Covid19 health and social distancing protocols with same staff, same email and phone response services adjusting physical office visitations to be via appointments only. We remain passionate in advising and booking the best travel solutions throughout the challenges of COVID19.

Clients can expect a new "era" of revitalized travel that will be a more complex world to navigate. Our professional travel advisors will keep abreast of the ever-changing travel protocols, Government, Health, and supplier requirements to keep our clients alerted to expected changes and travel obstacles during and after COVID19. We will continue to provide ongoing monitoring and managing of all travel bookings entrusted to us. See [TESTIMONIALS](#) on our website www.axistravel.com.au

YOUR INVESTMENT + SECURITY backed by OUR CREDENTIALS + SERVICES: Unlike many agencies and some "one-hit" travel businesses, airlines, suppliers, anonymous websites or outsourced phone numbers, we deliver personalized travel services and advice, whilst maintaining full accreditations with AFTA, ATAS, CLIA, CRUISECO and IATA-TIDS. Our clients receive **FREE** and unique "[SECURITY UMBRELLA](#)" © Protection Package*. for travel bookings which includes **FREE** Insurance protection in case of the financial collapse of Airlines., with the [SAFI \[Scheduled Airline Failure Insurance\]*](#) that we include with most air tickets that we issue. As of October 2021, we remain the only travel industry business with this inclusion.

WE DO NOT RELY UPON CONSUMER WEBSITES OR PHONE NUMBERS: We use our **Closed User Group [CUG]** toolkit which contains our trusted reservoir of private and respected travel industry contacts to advise us, compare deals and offer travel options that may be more suitable and better value than generic consumer "advertised" travel deals.

With over 44 years of travel experience and expertise we have earned a solid reputation to deliver quality travel advice and arrangements to a database of clients of which over 86% are past clients or referrals. Instead of wasting money on expensive consumer marketing, we prefer to surprise our clients with value-added inclusions plus investing into ongoing staff training and new technology, rather than mass-marketing costs that clients eventually pay for anyway!

CONSUMER COMPUTER SYSTEMS ARE DIFFERENT THAN OURS! Axis Travel professional travel advisors rely upon a "CRS" [Computer Reservation System], called **SABRE+**, that is not available to consumers or others, with our travel advisors accessing this CRS via encrypted password controls, utilizing the stability of MS-DOS string-format keyboard entries that are protected via multiple software security firewalls. This "CRS" system is accessible only via trained industry professionals who undergo a series of regular internationally accredited and recognizable **SABRE** and **IATA** [International Air Transport Association] courses. SABRE+ allows us to access, research, compare, book, and then issue tickets and vouchers from over 400 airlines, 650,000 hotels, 50 rail carriers, 350 tour operators, 40 car rental companies and over 180 cruise lines via one screen. Such privy access entrusts us with enormous powers to access these travel options, but it also requires us to abide by many (ever-changing) travel and Government legally required data entries, responsibilities, advice and deadlines.

AXIS TRAVEL advisors' BOOKING EXAMPLE "When we create a clients' travel booking, we use an integrated two-screen CRS system. We research and abide by ever-changing COVID19 policies, travel related regulations and Government requirements. **On our first screen** we retrieve multiple airlines into one chronological and sequential flight booking order, checking legal airline interline agreements, checking for airport minimum transit connection allowances, adding transfers, hotels, cruises, tours, and car rentals, checking any new visa limitations, and using the expertise of our travel advisor to construct multiple flight and fare options and quotes from hundreds of permutations. **On our second screen**, we cross-reference data from the first screen against any relevant International Governments health, COVID19+ and visa advice or new regulations to finally create a personalized and merged travel Itinerary in a chronological and logical order plus constructing an insurance quote, if so requested. Importantly **we monitor before and during** a client's travel each travel component in case a "domino effect" occurs, which is when one-travel component changes for whatever reason, disrupting other components which requires us to use our toolkit of expertise and experience, to rebook, rearrange + reissue affected travel components.

WEBSITES, BLOGSITES AND TAKING RISKS: **BLOG** can be translated as meaning **Big Load Of Gossip!**

We suggest minimizing risks by using a recognized physical office of a credentialed Travel Agency with qualified travel advisors or a credentialed Australian based website. Some websites appear one day and disappear the next with your task to verify the authenticity or honesty of these being impossible. Do not risk your travel and personal data online or believe fake BLOGS as any legal challenge will be impossible or expensive. See [Media written articles CLICK HERE](#).

RESPECTING TIME: Many airlines and suppliers can waste your time by placing phone calls "on-hold" or use unclear overseas-Call-Centre's or ask that you reveal your personal data. This disrespects both your time and your privacy. "Time" is the one priceless component of life that cannot be reversed, bought, credited, or traded, no matter how much money or assets you may have hence Axis Travel Centre professional advisors prefer and prioritize appointment times, with the promise to return phone calls and responding to emails quickly and efficiently with direct access to your human professional advisor. To see proof of what we say Click [TESTIMONIALS](#) on www.axistravel.com.au