

FREQUENT FLYER BOOKINGS “ using our in-house *Redeem-2-Go*™ Service.

We can advise and secure Airline Frequent Flyer seats on most Airlines (when available) via our *Redeem-2-Go*™ Service.

AXIS TRAVEL CENTRE, was established in July 1978 We maintain a very proud tradition of honesty, integrity and longevity maintaining professional Agency accreditations that are above the standard Travel Industry requirements complemented with [Travel and Business Awards](#) bestowed to our company and our advisors.

No internet, no website and no Phone booking service can compete or match the totality of expertise, security, travel choices, explanation of conditions, human services and mature advice that we deliver. The business motto of AXIS TRAVEL CENTRE “*When professional advice and quality service matter most*” ©

This is a deliberately long document as we prefer to clearly explain, without industry jargon, the applicable conditions, and fees so all can make an informed choice.

[CLICK TESTIMONIALS](#)

- **We will not offer travel options if they compromise our professional services and advice** which may not suit our business model or expose us to be legally liable and accountable. We have a vested interest to keep clients updated and informed, but we will not be swayed by misleading marketing campaigns, various “lowest price” deals or heavy advertising campaigns who tend to steer away from providing appropriate service levels or usually omit the “fine print”.
- **Validation of what we have achieved since 1978 via our peers and external business associations** [CLICK HERE](#).
- **We respect and focus on preserving the intangible qualities of time, civility and the personal human touch** that remain solid elements that no computer, no anonymous toll-free phone number, anonymous website or inexperienced person can ever emulate.
- ✓ **To protect clients we adhere to and abide by ATIA (Previously AFTA), ACL, ACCC, ASIC, DFAT, AUSTRAC, IATA regulations and strict protocols.**

THE AGREEMENT WHEN BOOKING WITH US:

Our Agency acts as an Agent for Airlines, Cruises and Suppliers, with all travel bookings made by or with us being based upon Airline, Supplier, Government and our conditions and fees. When we communicate with a client and they with us, this will imply, and we will assume that all AXIS/PPT conditions and fees have been read and understood and accepted as a condition to continue our communications going forward. Additionally it is assumed that any conditions and fees imposed by relevant Airline, Supplier or Government departments also form part of this acceptance.

- All relevant conditions and fees apply to the client(s) with whom we communicate and also to their travelling parties, who may also appear on relevant quotes, invoices, receipts, Itineraries and confirmation letters . Refer to website www.axistravel.com.au and/or relevant Supplier websites, brochures or other communication sources before making any data or financial commitment please. If a client is uncertain of any Supplier conditions or fees that participate in a clients travel itinerary, please ask us otherwise we will assume that a client is in agreement and accept the AXIS and Supplier conditions/fees.
- ✓ **[CLICK CHECKLIST](#) compare us even more against other Agents or Airlines etc etc**
- ✓ **[CLICK ABOUT US link](#) alongside our [CLIENTS COMMENTS](#) to evidence what we do and how we have previously and still continue to service our valued clients since 1978, whilst maintain quality accreditations, credentials and securities to maximize a clients’ travel investment.**
- ✚ ***“If a travel agent advisor cannot “add-value” to the travel equation for a client, then the client should reconsider using that travel agency or travel advisor and maybe that agency should not exist. The concept to “add-value” should never be based upon price alone as the true test to “add-value” should include such qualities as being able to deal with a trusted person, relying on their professional expertise and experience, and to rely upon the advisors’ ability to truthfully advise and manage travel arrangements Such qualities should also be complemented with bonafide levels already in place to protect a clients’ data and monies supported by the highest levels of credentials and accreditations .Combine these elements with the ability of the travel advisor to save time, reduce stress levels and to “deconfuse the confusion”© in their delivery of relevant travel options and bookings with simple explanations of complex booking conditions and a client should have a composite of “true value” benefits that validate the worth in making a clients’ final decision in engaging a professional travel advisor in this travel equation to make it a worthy investment or not.”***
© MN 1978.



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- ✚ It is essential to check frequent flyer number matches exactly a client(s) Membership card issued to each traveller as well as the travellers passport as this may cause the mileage/points to not generate. As a precaution, we advise to keep copies of the travel itinerary and boarding passes from the trip so that the airline can assist with crediting any mileage points not generated over the course of the travels. The airline will aid regarding any redemption points missed.
- ✚ AXIS has our own Frequent Flyer department to assist and advise a client with the ability to relieve stress, time wastage and hassles.
- ✚ Our department is called *Redeem-2-Go*™ Service. A client can apply for an “Availability” search by clicking [HERE](#) or a “Request” option by clicking [HERE](#), or go to our Website www.axistravel.com.au and apply ONLINE.
- ✚ We are aware of the majority of industry deals, best time to apply for redemption bookings and thousands of Airline, partner Airline “bonus deals” , Black-out travel periods” extra miles/point offers Airline routes, classes and schedules.
- ✚ Note that all Frequent Flyer bookings made have strict Airline/Supplier/Card Company conditions applicable to all travelers in addition to those noted by us.

✚ **We manage Frequent Flyer miles/ points to secure air tickets, hotels, cars and cruises.** See our Website under ++“ *Redeem-2-Go*™ Service.” for details. This complex area (esp. International Travel) that requires our expert advice & assistance, especially regarding Bonuses, special deals & rulings.

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✚ To check availability, check client status or advising best options or transferring miles/ pts	\$ 33 PP
✚ To amend or Cancel a Frequent Flyer booking we have made: Australia Domestic	\$ 55 PP
Domestic Australia travel , \$110 P/P- International Travel.	\$110 PP