



**Australian Travel Industry Association**



**AXIS TRAVEL CENTRE \***

**311 Glen Osmond Road, Glenunga, 5064,  
South Australia. TEL: 08 84331111**

**EMAIL: [axis@axistravel.com.au](mailto:axis@axistravel.com.au)**

**WEB: [www.axistravel.com.au](http://www.axistravel.com.au) FAX: 08 84331100**

***"Where professional advice and quality service matter most"***

***\*Trading under Priority Portfolio Travel Pty Ltd***



**\*Airline, supplier and Axis fees and conditions apply to all bookings made**

## **"SECURITY UMBRELLA " © PACKAGE information**

◆ **Monies paid\* are protected via **MINT PROTECT®** :**

**Monetary Protection:** Axis Travel and PPT clients who pay via an **Australian-issued and authorized Credit or Charge card** (*Visa, Mastercard and Amex*) are protected against airline or supplier financial default when we process payments. Protection we include are against

**Supplier Insolvency:** Chargebacks arising when a supplier becomes insolvent and fails to fulfill services.

**Service Non-Delivery:** Chargebacks resulting from non-delivery of agreed services by suppliers.

**Fraudulent Transactions:** Transactions disputed as unauthorised by the customer.

Mastercard/Visa card Merchant fees of 1.95% apply. Amex fee is 2.3%. These fees may change but we will advise you of any such changes

\* **MINT PROTECT®** protection applies only to Credit/Charge card transactions. Conditions apply [CLICK](#) **MINT PROTECT®**

**Additional Security & Accreditation:** Clients' peace of mind is strengthened by our full accreditation with:

- ✓ **ATIA** - Australian Travel Industry Association
- ✓ **CLIA**-Cruise Lines International Association
- ✓ **IATA/TIDS**-International Air Transport Association
- ✓ **ITG** Group- Independent Travel Group,
- ✓ **Cruiseco** consortium in addition to
- ✓ Legally binding compliance with **ASIC, ACCC, AUSTRAC**, and **ACL**-Australian Consumer Laws.

◆ **Our Commitment to Quality:** Since 1978 we have consistently maintained the highest agency and staff credentials and standards. We will not compromise our professional travel advice or services. Our company motto *"When professional advice and quality service matter most"*

◆ **Is Travel Insurance Necessary? :  YES! A**

comprehensive policy is **essential**. Cheaper policies often lack coverage, and "free" credit card insurance should be carefully reviewed. As a **licensed distributor**, we can quote and issue a tailored policy, ensuring we can efficiently assist with claims or emergencies. Insurance policies we distribute provide coverage for their *"Cancellation"* clause at time of issue, as per the policies Product Disclosure Statement, hence worth securing a policy when monies are at risk.

*If an external Insurance policy is issued any claims made will incur extra agency service fees for any required assistance or additional paperwork .*



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W: [www.axistravel.com.au](http://www.axistravel.com.au)

In-Office contact is via "APPOINTMENT ONLY"  
Contact via Email and Phone remains 24 x 7



Axis Travel Centre is the accredited travel agency operated under Priority Portfolio Travel Pty Ltd