



Re 2026 NAPLES Language Tour Clients` ````````

IRAN CONFLICT WAR March 2026 UPDATE v1

This advice is for all participants.

- ✓ The Tour is still going ahead with flights, meet-greet transfers, Accommodation, Language Course and all inclusions.
- ✓ If anything is to change in any way-we (Axis and Raf) will advise you.
- ✓ We will not be canceling or amending any component voluntarily and we suggest that you also do not.
- ✓ Any voluntary change or cancellation will VOID your travel insurance policy-as per the P D S - Product Disclosure Statement, that insurer COVERMORE has issued pre this latest War incident.
- ✓ The COVERMORE Policy Claims dept. will work with Axis Travel and do all they can to alleviate costs and /or pay any agency or other costs should they negotiate these with us.
- ✓ *If you have had external travel Insurance issued we cannot advise nor assist you with any possible claims you may make pertaining to any amendments, new travel plans etc should that need to be advised or implemented by Axis Travel. We are aware that some external policies have “out” clauses and may not cover travel agency or other external costs. You will need to research these conditions.*
- ✓ At this stage it is far too early to advise as to what needs to be done to make your trip materialize, **so the overall advice is to stay calm and allow us to keep you informed as to what may be required.**
- ✓ If the Airline cancels the flights or postpones travel dates etc, we will work alongside them and keep you all in the loop.

On writing this advice we are aware that many Airline websites are crashing, may have old-{not updated} flight data with many Airline etc phonenumber being congested with huge waiting times or hard to understand language conversations.

FYI Axis Travel have privy travel industry Computer Reservation Systems (not consumer websites!) that provide us with the most updated information to amend, cancel, rebook, reissue travel bookings that consumers have no access or ability to do so.

Here is a verbatim Media quote from a traveler today :

“My 18-year-old niece has just learned something that many adults still ignore: when the stakes are high, you use a professional.

On Sunday, she messaged their advisor to check in on their flights. The reply came almost immediately. Their flights were fine. They would not be routed near closed airspace.

Then the advisor asked about Stella.Stella’s flights weren’t even booked through her. That’s the difference.

A travel advisor understands that trips are ecosystems. Flights connect to competitions, which connect to accommodation, which connect to family watching from the stands. When one piece falls over, everything trembles. There are a lot of reasons to book with a travel advisor.

There are a lot of moving parts to travel, parts that don’t naturally fit together or talk well to each other.

And travel is expensive. We hand over serious money. We take leave from work. In Stella’s case, she is missing her first weeks of her first year at university.

When something matters that much, you don’t crowdsource it. You don’t rely on AI chatbots. You don’t hope the airline app refreshes with good news.

This is our world now.

Airspace can close overnight. Routes can be rewritten mid-flight. A reasonably direct journey can become a marathon via cities you never intended to see.

In a week defined by missile strikes and closed skies, that means something.

Horror exists in the world. Conflict is real. Routes shift. Plans unravel.

But so does hope.

.....And that is why, when it truly matters, you put your plans in the hands of someone who will fight to get you there. Because sometimes the sky closes. And sometimes, thanks to the right person in you
We learned during the pandemic that some things are better left to professionals. The collective haircut archive of 2020 should be evidence enough. Travel belongs in that category.
Because when airspace closes without warning, you don't want to be on hold with a chatbot demanding to speak to a human. You want someone who already knows your itinerary. Someone who knows that a nervous flyer needs reassurance that goes beyond a link to a safety page
If there's a familiar storyline emerging, it's the reassertion of the travel professional.

TRAVEL INDUSTRY ARTICLE dated 2nd March 2026:

Moments like this tend to remind travellers why experienced agents remain invaluable not as booking intermediaries, but as crisis navigators.

- *Knowing a clients travel plans, Rerouting passengers, interpreting insurance terms, managing expectations, these are skills built over years, not coded overnight.... ..As always, when crisis strikes, travel agents and advisors are the first to step up.*
- *Across Australia, New Zealand and the world, travel professionals have spent the weekend fielding urgent calls, monitoring airline updates and working through complex rebooking options for clients stranded abroad or facing imminent departures.*
- *While headlines focus on grounded aircraft and geopolitical tension, behind the scenes agents are navigating fare rules, securing limited seat availability and negotiating waivers to ensure travellers reach home safely or adjust plans with minimal disruption.*
- *For many, the work extends well beyond standard business hours. Even late at night, advisors have been liaising with global partners, destination management companies and airline support teams to source alternative routes and accommodation. It is detailed, time-sensitive work that requires experience, strong supplier relationships and a steady hand under pressure.*

The power of having someone in your corner

- *Moments like these underscore the value of booking through a qualified travel advisor. In a volatile environment, automated emails and call centre queues are rarely enough. Clients are increasingly relying on the personalised support, advocacy and real-time information that only a dedicated agent can provide.*
- *From reissuing tickets and arranging emergency accommodation to offering reassurance during a stressful time, the travel trade has once again demonstrated its resilience and professionalism. In situations like this, experience really matters. Understanding airline fare rules, rebooking policies and operational procedures allows us to act quickly and secure the best possible outcome.*
- *Reasons to book with a trusted travel advisor... ..someone who understands the mechanics of global aviation sits across from someone who understands the stakes and refuses to accept "computer says no" as the final answer.*

That's what a professional looks like when the sky shifts.